Terms and Conditions for Training Sessions

1. Introduction

Welcome to our training sessions. By registering for and participating in our training programs, you agree to abide by the following terms and conditions. Please read them carefully before proceeding with your registration.

2. Registration

2.1. **Eligibility**: Our training sessions are open to individuals and organizations who meet the prerequisites specified in the course description.

2.2. **Registration Process**: To register for a training session, you must complete the online registration on Eventbrite, providing accurate and complete information.

2.3. **Confirmation**: Upon successful registration, you will receive a confirmation email with details of the training session, including date, time, joining details and venue (if applicable).

3. Fees

3.1. **Training Fees**: The training sessions are fully funded. However, a cancellation fee applies under certain conditions as described in Section 4.

3.2. **Payment**: Any applicable fees, including cancellation fees, will be invoiced as per the payment terms outlined in the registration confirmation.

4. Cancellation Policy

4.1. **Cancellation by Participant:**

4.1.1. Cancellations made more than 24 hours before the scheduled start time of the training session will incur no penalty.

4.1.2. Cancellations made within 24 hours of the scheduled start time will incur a cancellation fee of £100 + VAT.

4.2. **Cancellation by Us:** We reserve the right to cancel or reschedule training sessions due to unforeseen circumstances. In such cases, we will provide as much notice as possible.

5. Attendance and Participation

5.1. **Attendance**: Participants are expected to attend all scheduled sessions. If you are unable to attend, please inform us as soon as possible.

5.2. **Participation**: Active participation is encouraged to maximise the learning experience. Participants must adhere to the guidelines and instructions provided by the trainers.

6. Code of Conduct

6.1. **Respectful Behaviour**: All participants are expected to conduct themselves in a respectful and professional manner. Harassment, discrimination, or any form of disruptive behaviour will not be tolerated.

6.2. **Compliance**: Participants must comply with all applicable laws and regulations during the training sessions.

7. Liability

7.1. **Personal Liability**: Participants are responsible for their own actions during the training sessions. We accept no liability for any loss or damage suffered by participants as a result of their participation in the training.

7.2. **Training Content**: While we strive to provide accurate and up-to-date information, we make no warranties or guarantees regarding the completeness or accuracy of the training content.

8. Data Protection

8.1. **Privacy**: We are committed to protecting your personal data. All information collected during the registration process will be handled in accordance with our Privacy Policy Statement.

8.2. **Use of Data**: Personal data provided during registration will be used solely for the purposes of administering the training sessions and reporting to the grant provider. We will not share your personal data with additional third parties without your consent.

9. Amendments

9.1. **Changes to Terms**: We reserve the right to amend these terms and conditions at any time. Any changes will be communicated to registered participants via email and will take effect immediately.

10. Governing Law

10.1. **Jurisdiction**: These terms and conditions shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

11. Contact Information

If you have any questions or concerns regarding these terms and conditions, please contact us at:

- **Email**: training@fairheat.com

By registering for our training sessions, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.